



Provider Supplier Revalidation Information

Section 6401 (a) of the Affordable Care Act established a requirement for all enrolled providers and suppliers to resubmit and recertify their Medicare enrollment information under new enrollment screening criteria. CMS completed its initial round of revalidations (cycle 1) in March 2015 and in March, 2016 resumed regular revalidation cycles (cycle 2) with several process improvements. Cycle 2 revalidation applies to those providers and suppliers that are currently and actively enrolled with Medicare.

CMS has established due dates by which a provider or supplier's revalidation application must reach the Medicare Administrative Contractor (MAC) in order for them to remain in compliance with Medicare's provider enrollment requirements. Due dates are posted on the CMS Medicare Revalidation Lookup Tool at:

<http://go.cms.gov/MedicareRevalidation>. The Medicare Revalidation List was last refreshed September 01, 2016 (due dates March 01, 2016- March 31, 2017).

Reminder: If a provider or supplier fails to submit the revalidation application by the due date, or if the provider or supplier provides additional requested information after the due date (including an allotted time period for US or other mail receipt), the provider enrollment record will be deactivated. Deactivated providers and suppliers will be required to submit a full and complete application in order to reestablish their provider enrollment record and related Medicare billing privileges. An interruption in billing will occur during the period of deactivation resulting in a gap in coverage. Retroactive billing privileges back to the period of deactivation will **not** be granted. Services provided to Medicare beneficiaries during the period between deactivation and reactivation are the **provider's liability**.

For questions, please contact your Medicare Administrative Contractor.



Medicare Speaks 2016

Tallahassee, November 2-3



First Coast Service Options, the Medicare administrative contractor for Florida, Puerto Rico, and U.S. Virgin Islands, invites you to our signature education event: Medicare Speaks 2016.

Highlights:

Part A and B classes designed to:

- Educate on Medicare payment incentive programs
- Reduce documentation and claim processing errors
- Minimize payment delays

Register now at fcsouniversity.com



Building a stronger Medicare community through education

Events calendar

Discover your passport to Medicare training:

- [Register](#) for live events.
- [Explore](#) online courses.
- [Find](#) CEU information.
- [Download](#) recorded events.

Learn more at
[First Coast University](#)






First Coast University news

Beginning July 1, 2016, **Windows XP users (all versions)** will **no longer** be able to participate in **WebEx** meetings. To continue attending WebEx meetings, upgrade to a supported operating system.

Learn more about the Medicare program and find ways to improve the accuracy and efficiency of your Medicare billing process by participating in the educational events hosted by First Coast Service Options Inc. (First Coast). Check the calendar below to learn about the upcoming provider events we have scheduled for you. *To learn more about a specific event, just click the topic link.*

CEUs may be awarded for successful completion of First Coast education events (e.g., 1 CEU per 60 minutes of attendance). It is First Coast expectation that attendees participate in the event in its entirety. This can exclude the Question and Answer session if the attendee has no questions.

Date	First Coast Medicare educational event
TBD	<p>Topic: Internet-based PECOS training by appointment Type: Face-to-face Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
October 6	<p>Topic: Secure Provider Online Tool (SPOT) registration Type: Webcast Time: 2:00-3:30 PM ET Delivery language: Spanish Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
October 11	<p>Topic: Medicare Speaks 2016: Keeping you informed and updated Type: Face-to-face Time: 9:00 AM-12:00 PM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
October 12	<p>Topic: Medicare Speaks 2016: Keeping you informed and updated Type: Face-to-face Time: 9:00 AM-12:00 PM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
October 26	<p>Topic: E/M coding: Emergency department visits (B) Type: Webcast Time: 2:00-3:30 PM ET Delivery language: Spanish Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
November 2-3	<p>Topic: Medicare Speaks 2016 Tallahassee Type: Face-to-face Time: 7:30 AM-4:15 PM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>
December 13	<p>Topic: Medicare Part A changes and regulations Type: Webcast Time: 10:00-11:30 AM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now</p>

December 14	<p>Topic: Medicare Part B changes and regulations Type: <i>Webcast</i> Time: 11:30 AM-1:00 PM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now </p>
December 15	<p>Topic: Ask-the-contractor teleconference (ACT): Skilled nursing facility (SNF) billing and documentation requirements (Part A) Type: <i>Webcast</i> Time: 10:00-11:30 AM ET Delivery language: English Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now </p>
December 15	<p>Topic: Medicare Part A/B changes and regulations Type: <i>Webcast</i> Time: 1:00-2:30 PM ET Delivery language: Spanish Focus: Florida, Puerto Rico, and the U.S. Virgin Islands</p> <p>Register now </p>

Reminder: Unless otherwise indicated, designated times are stated as ET, and registration will close the day before the event. Please note that the date and time for certain events may change prior to the opening of registration.

Never miss a training opportunity

We know our providers have busy schedules and may not have the time to participate in every live event. If you or your colleagues were unable to attend one of our past Medicare educational webcasts, you still have the opportunity to learn about the topics covered during the training session.

- *It's the next best thing to being there – [download a webcast recording](#).*

Take advantage of 24-hour access to free online training

We do our best to provide the Medicare training and information you need – when it fits into your busy schedule. So, in addition to our live training events, we also offer you the advantage of self-paced, free online courses that will allow you and your staff to train when and where it is most convenient for you. In addition, our comprehensive course catalog allows you to find the Medicare training that fits your specific needs, and *several of our online courses now offer CEUs.*

- *Learn more at [First Coast University](#) – explore our catalog of [Part A](#) and [Part B](#) online courses.*

Join us for our next exciting Medicare educational event

We are continuing to plan even more interactive educational events to keep you up-to-date on the latest Medicare issues and to help inform, educate, and enhance the performance of your billing staff. Check our [schedule of events](#) each week, and register for the training that interests you. You'll have the opportunity to expand your knowledge of Medicare and to fully understand program changes – *before and after* their implementation.

You'll also learn how to take full advantage of available provider resources, have your questions answered by our Medicare experts, and [obtain CEU credits](#) for participation in eligible events. **Note:** Not all First Coast Medicare educational events are eligible for CEU credit. Please check with your licensing or accrediting organization for specific CEU eligibility and documentation requirements.

Don't miss our next live training event – preview upcoming [First Coast Medicare educational events](#).

Save time, online through SPOT

Functionality enhancements

New form available through secure messaging

Medicare providers now have the opportunity to manage their electronic data interchange (EDI) enrollment information through First Coast Service Options' (First Coast) Secure Provider Online Tool (SPOT).

Through this functionality, SPOT account holders can:

- ▶ Add new practitioners to their electronic billing profile
- ▶ Change electronic remittance advice information
- ▶ Change billing agents or clearinghouses information electronically.
- ▶ Request to download ABILITY | PC-ACE™ free billing software



Visit <http://medicare.fcso.com/FAQs/Answers/0357446.asp> to learn more about this time saving enhancement.

Frequently requested document -- available soon

Medicare providers will soon have online access to view remittance advice details through SPOT.

77% of providers would find it helpful for remittance advice details to be available on SPOT

Through this functionality, SPOT account holders can:

- ▶ View remittance information online, as far back as March 2016
- ▶ Gain faster access to payment details using check number or remittance number
- ▶ Access to previous requests will be available for up to three months from the date they were created

Remittance advice details will be available through SPOT beginning mid-November. Stay tuned to *eNews* for more information regarding this exciting new feature. (<http://medicare.fcso.com/Header/137525.asp>)



Hot Topics

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Medicare Payment Reform



- Medicare Access & Children's Health Insurance Program (CHIP) Reauthorization Act of 2015 (MACRA)
 - Department of Health and Human Services issued proposed rule in April 2016 to implement key provisions of MACRA law
 - <https://www.gpo.gov/fdsys/pkg/FR-2016-05-09/pdf/2016-10032.pdf>
 - Comment period ended June 2016
 - <http://www.regulations.gov/docketBrowser?rpp=25&po=0&dcI=PS&D=CMS-2016-0060&refID=CMS-2016-0060-0068>
 - Final rule anticipated to be released by November 2016

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Medicare Payment Reform



- **Three important changes**
 - Ends the Sustainable Growth Rate formula, including the annual "Doc Fix" process
 - Makes new framework for rewarding health care providers for giving better care not just more care
 - Creates a new unified framework called the Quality Payment Program (QPP)
 - Merit Based Incentive Payment System (MIPS)
 - Advanced Alternative Payment Models (APMs)

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Medicare Payment Reform



- **MIPS**
 - Streamlines the patchwork of current incentive programs into one single program framework
 - Providers will be measured on four categories
 - Quality
 - Resource use
 - Clinical practice improvement
 - Meaningful use of certified Electronic Health Record (EHR) technology

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Medicare Payment Reform



■ APMs

- Provide new ways to pay providers by accepting both risk and reward for delivering coordinated, high-quality, and efficient care
- APM models must also meet criteria for payment based on quality measurements and use of EHR
- Examples
 - Accountable Care Organizations (ACO)
 - Patient Centered Medical Homes
 - Bundled Payment Models

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

QPP -- Link Quality to Payments



■ Plans for QPP in 2017: Pick Your Pace

- First option: Test the QPP
- Second option: Participate for part of the calendar year
- Third option: Participate for the full calendar year
- Fourth option: Participate in an Advanced APM in 2017
- <https://blog.cms.gov/2016/09/08/qualitypaymentprogram-pickyourpace/>

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Additional information



■ MACRA

- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/MACRA-MIPS-and-APMs.html>

■ QPP

- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/Quality-Payment-Program.html>
- Listserv
 - https://public-dc2.govdelivery.com/accounts/USCMS/subscriber/new?topic_id=USCMS_12196

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Provider Enrollment Revalidation



■ Cycle 2

- Revalidation currently underway
- CMS established due dates on website
 - All currently enrolled providers/suppliers
 - Providers due for revalidation will display a revalidation due date
 - If TBD (To Be Determined) listed then revalidation not due yet
 - Revalidation due date will be posted 6 months in advance
- <https://data.cms.gov/revalidation>

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Provider Enrollment Revalidation



First Coast actions

- Will send revalidation letters 2 to 3 months prior to due date
 - Two addresses on file (correspondence, special payments and/or primary practice address)
 - Revalidations received more than six months in advance will be returned (i.e. unsolicited)
 - Revalidations not received by due date will result in **payment hold and deactivation** of Medicare billing privileges
 - Will result in a gap in coverage
- Special Edition article (SE) 1605
 - <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1605.pdf>

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

Provider Enrollment Revalidation



First Coast education

- Educational campaign began in June 2016
 - Translated CMS FAQs on cycle 2 with the agency's permission
 - Created additional First Coast FAQs specific to Puerto Rico
 - Held two webcasts in English and Spanish in June 2016
 - Recordings available on website
 - Distributed educational emails to 85 associations in English and Spanish
 - Mailed letters to JN congressional offices

WHEN EXPERIENCE COUNTS & QUALITY MATTERS

SSNRI



- **Social Security Number Removal Initiative (SSNRI)**
 - MACRA requires CMS to remove the Social Security numbers from all Medicare cards
 - Replaced with Medicare Beneficiary Identifier (MBI)
 - New cards will be mailed to beneficiaries no earlier than April 2018
 - Transition period
 - April 2018 through December 2019
 - <https://www.cms.gov/medicare/ssnri/providers/providers.html>